

Rate card: additional services

Rates effective from 1 July 2025

Note: All prices are inclusive of GST

Service	Description	Benefit	Price
Waitlists & ticket transfers	Allows attendees to join a waitlist for sold-out events or transfer their ticket to another event under your banner.	Flexibility for attendees and maximised ticket sales.	\$5.50 + 1.10% per transaction
Box office hardware rental	Package includes 1x tablet, 1x card terminal and 1x ticket printer (max. 3 day hire).	All the essential hardware to sell tickets onsite before and/or during your event.	\$660.00 per package
Internet access provisioning	Temporary Wi-Fi access for box office and check-in systems.	Seamless connectivity to support smooth event day operations.	Get a quote
Onsite event support	Includes box office setup, internet access setup, event day support, and/or staff training.	Flexible, onsite technical support from the Crowdcatcher team.	\$110.00 per hour
Extra event page setup support	Personalised support for configuring your event page beyond standard onboarding.	Save time and ensure your event page looks and functions exactly how you want.	\$110.00 per hour
CRM integration	Liaison with your nominated CRM provider to integrate with Crowdcatcher APIs.	Get maximum value from your ticketing data through seamless CRM integration.	Get a quote
Custom feature development	Collaborate with our engineering team to build tailored features for your event.	Need something specific? We'll develop a custom solution just for you.	Get a quote