

Rate card: additional services

Rates effective from 1 July 2025

| Service | Description | Benefit | Price |
|--------------------------------|--|---|--|
| Waitlists & ticket transfers | Allows attendees to join a waitlist for sold-out events or transfer their ticket to another event under your banner. | Flexibility for attendees and maximised ticket sales. | \$5.50 + 1.1%* per transaction |
| Box office hardware rental | Package includes 1x tablet, 1x card terminal and 1x ticket printer (delivery not included). | All the essential hardware to sell tickets in person before or during your event. | \$660* per package (3 day hire) + delivery fee |
| Internet access provisioning | Temporary Wi-Fi access for box office and check-in systems. | Seamless connectivity to support smooth event day operations. | At cost + 10% |
| Onsite support | Includes box office setup, internet access setup, event day support, and/or staff training. | Flexible, in-person technical support from the Crowdcatcher team. | \$55* per hour + travel costs |
| Extra event page setup support | Personalised support for configuring your event page beyond standard onboarding. | Save time and ensure your event page looks and functions exactly how you want. | \$55* per hour |
| CRM integration | Liaison with your nominated CRM provider to integrate with Crowdcatcher APIs. | Get maximum value from your ticketing data through seamless CRM integration. | Get a quote |
| Custom feature development | Collaborate with our engineering team to build tailored features for your event. | Need something specific? We'll develop a custom solution just for you. | Get a quote |

*Price includes GST